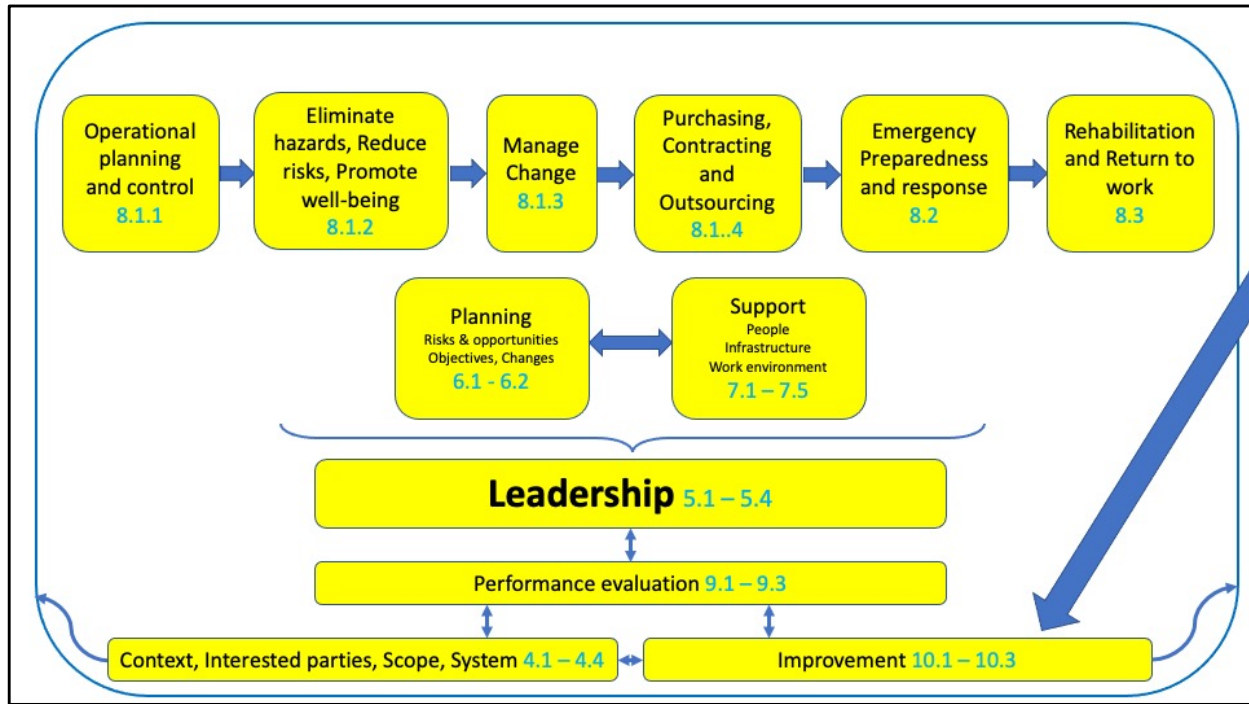


Lesson 8 – Clause 10: Improvement

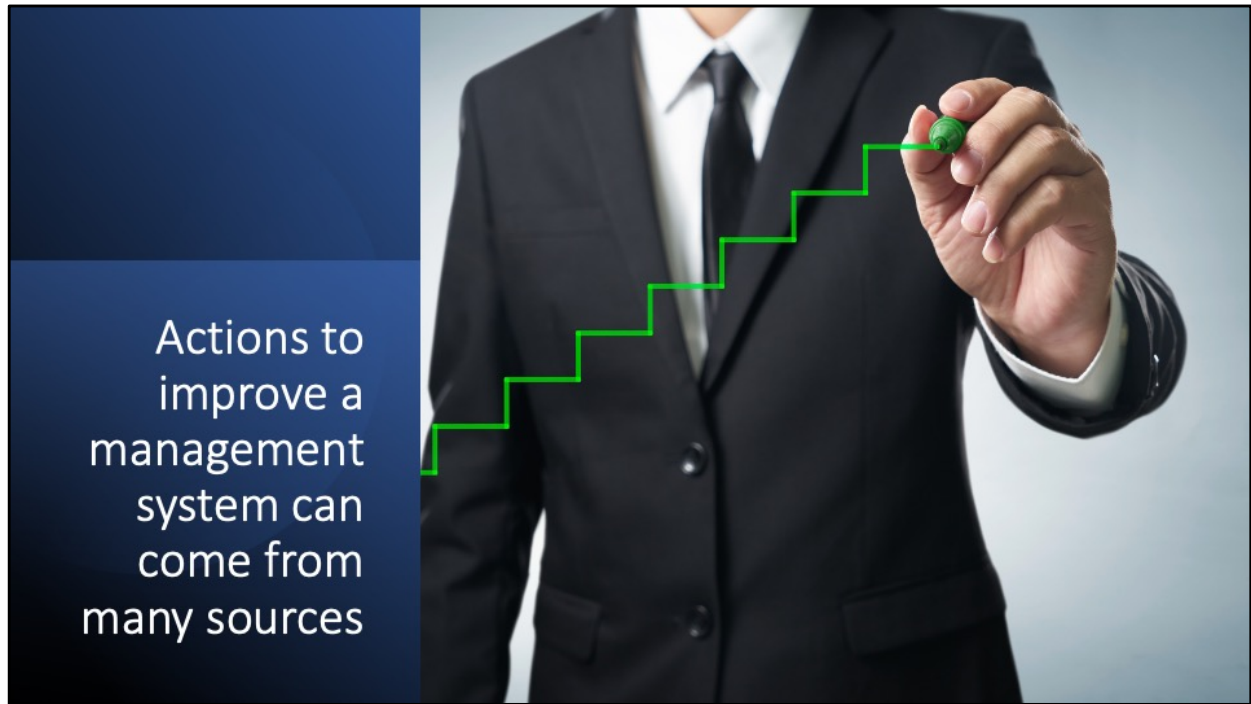
Clause 10.1 Improvement



Simplify **ISO** ✓



10 Improvement



Actions to improve a management system can come from many sources

10.1 General

As it implements actions to continually improve the OH&S management system and performance in relation to psychosocial risk, the organization should use any sources available



Incident reports are a great source

10.1 General

As it implements actions to continually improve the OH&S management system and performance in relation to psychosocial risk, the organization should take into account the outcome of:

- b) incident reports;



10.1 General

c) consultation with and recommendations from workers and, where they exist, worker representatives;

Internal and external audits are a great source of opportunities to improve your management system



10.1 General
d) audits;

Management Review
(Clause 9.3)
considers ways to
improve the
effectiveness of
the system



10.1 General

e) management reviews.



Check with
workers to make
sure that the
improvement
actions actually
worked!

10.1 General

The organization should evaluate the effectiveness of improvement actions.

Time for the Quiz!

You'll need your copy of ISO 45003 to answer the quiz questions

