

Lesson 7 – Clause 9: Performance Evaluation

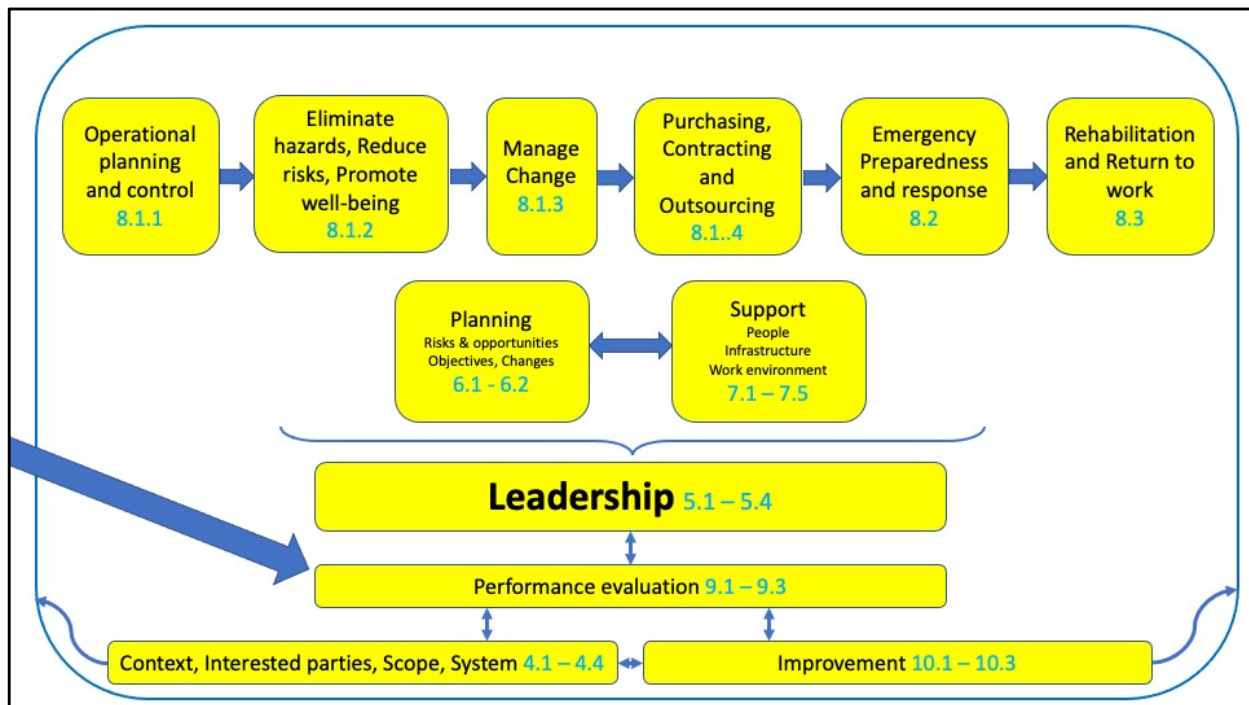
Clause 9.2 Internal Audits



9.2 Internal audit

The organization should:

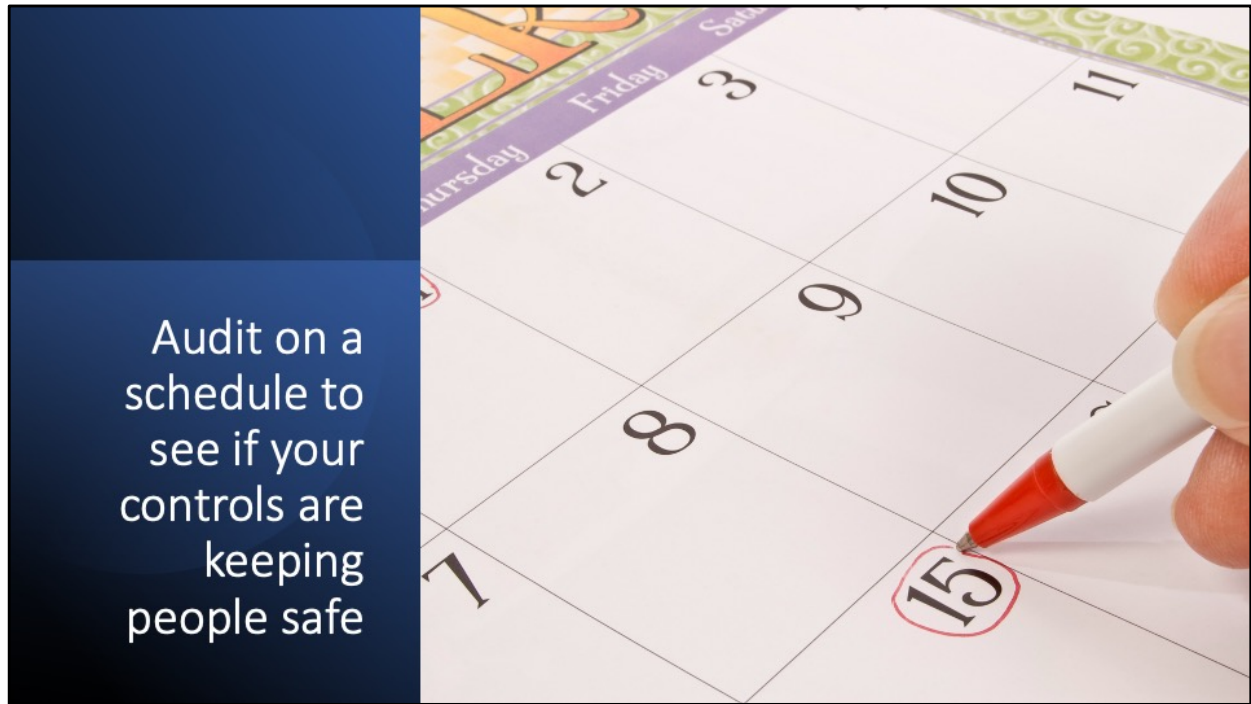
c) identify gaps in performance to identify opportunities to continually improve the management of psychosocial risks.



9.2 Internal audit

The organization should:

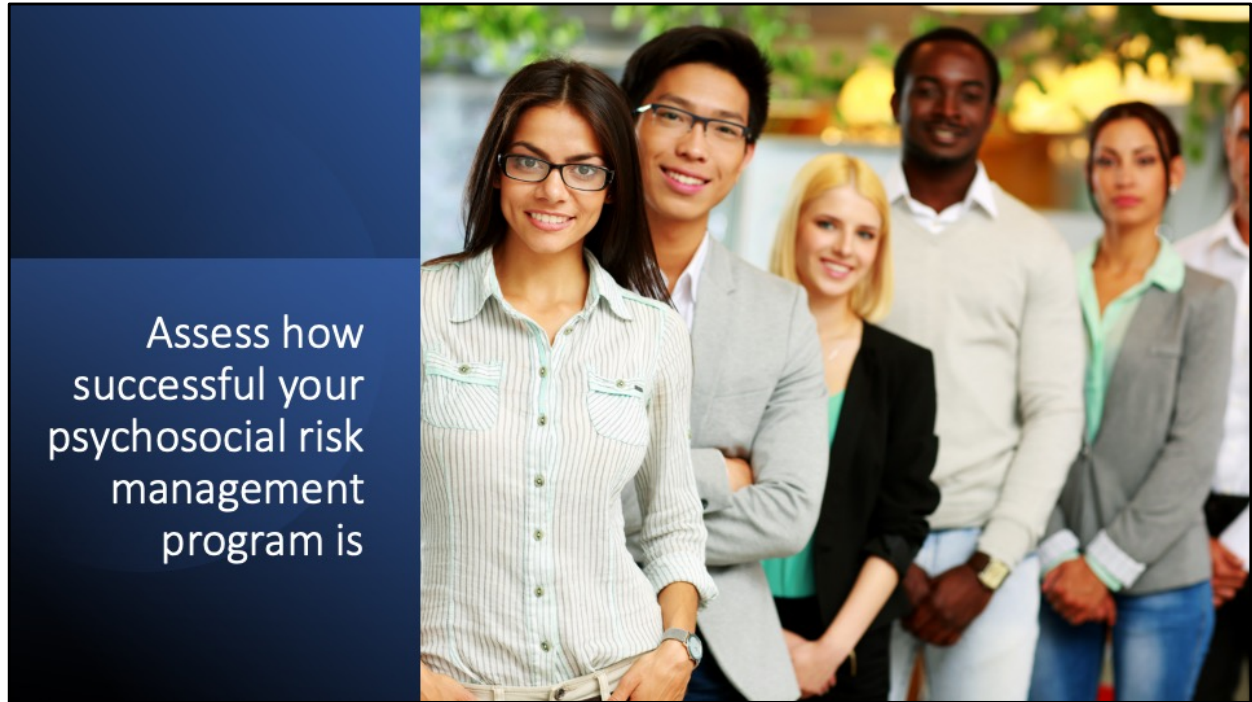
- conduct internal audits at planned intervals including consideration of psychosocial risks;
- use the findings to assess the effectiveness of the management of psychosocial risks;



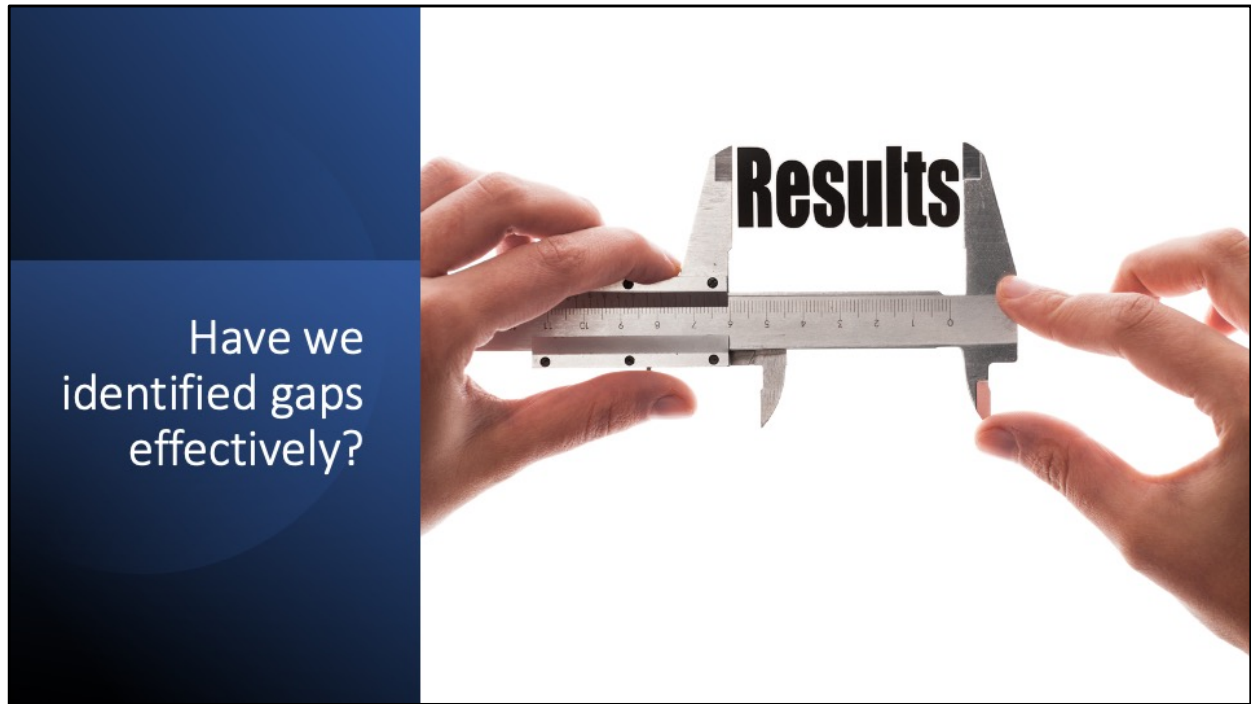
Audit on a
schedule to
see if your
controls are
keeping
people safe

a) conduct internal audits at planned intervals including consideration of psychosocial risks;

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b) use the findings to assess the effectiveness of the management of psychosocial risks;



c) identify gaps in performance to identify opportunities to continually improve the management of psychosocial risks.

Are our
controls
protecting
people?



Assess whether the controls in place are delivering the outcomes you want



Assess whether the controls in place are managing psychosocial risks effectively the way your workers want them managed

Time for the Quiz!

You'll need your copy of
ISO 45003 to answer the
quiz questions

