

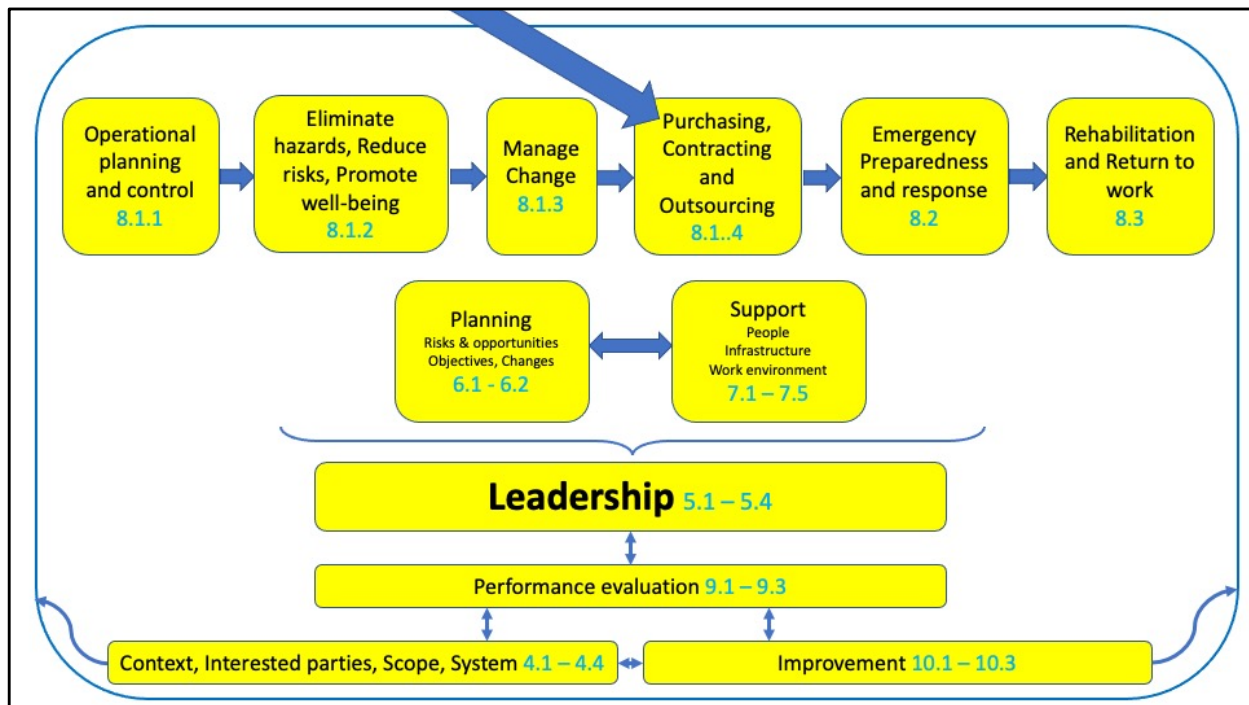
Lesson 6 – Clause 8: Operation

Clause 8.1.4 – Procurement, Contracting and Outsourcing



Simplify ISO 

8.1.4 Procurement, Contracting and Outsourcing



8.1.4 Procurement, contracting and outsourcing

Procurement of products and services and the contracting for, and outsourcing of, activities can affect existing psychosocial risks and create new risks or new opportunities.

Determine if acquiring any specific products, services or processes will raise risk levels



How the procurement of products and services creates risks? (e.g. through the presence of visitors in the workplace or the scheduling of the delivery of products and services impacting on the organization's work schedules and workers' workloads, performance and training needs);

Different
factors can
affect people
in unique
ways



Examples might include the presence of visitors in the workplace or the scheduling of the delivery of products and services impacting on the organization's work schedules and workers' workloads, performance and training needs
Purchasing remotely or globally might raise the risk of not being able to control quality...



b) how the engagement of contractors can impact workplace culture, worker roles and expectations;

Numerous work conditions can be impacted by outsourcing

Schedules
Workloads
Work assignments
Job security
Supervision
Quality

c) how the outsourcing of activities impacts on schedules, workloads, changes in work tasks, job security, supervision or the quality of work;



Manage how the shared duty to protect and promote the health, safety and well-being of workers is managed by the organization, its contractors and suppliers, and other interested parties

Time for the Quiz!

You'll need your copy of
ISO 45003 to answer the
quiz questions

